

Safeguarding Overview and Scrutiny Committee

Dorset County Council



Date of Meeting	14 January 2019
Officer	<p><u>Local Members</u> All Members <u>Lead Director</u> Nick Jarman, Director of Children’s Services</p>
Subject of Report	Outcomes Focused Monitoring Report: December 2018
Executive Summary	<p>The 2017-19 Corporate Plan sets out the four outcomes towards which the County Council is committed to working, alongside our partners and communities: to help people in Dorset be Safe, Healthy and Independent, with a Prosperous economy. The People and Communities Overview and Scrutiny Committee has oversight of the Healthy and Independent corporate outcomes.</p> <p>The Corporate Plan includes objective and measurable population indicators by which progress towards outcomes can be better understood, evaluated and influenced. No single agency is accountable for these indicators - accountability is shared between partner organisations and communities themselves. This is the third monitoring report for 2018-19. As well as the most up to date available data on the population indicators within the “Safe” outcomes, the report includes:</p> <ul style="list-style-type: none"> • Performance measures by which the County Council can measure the contribution and impact of its own services and activities on the outcomes; • Risk management information, identifying the current level of risks on the corporate risk register that relate to our outcomes and the population indicators associated with them. <p>The Safeguarding Overview and Scrutiny Committee is encouraged to consider the information in this report, scrutinise the evidence and commentaries provided, and decide if it is</p>

	<p>comfortable with the trends. If appropriate, members may wish to consider and identify a more in-depth review of specific areas, to inform their scrutiny activity.</p>
Impact Assessment:	<p>Equalities Impact Assessment: There are no specific equalities implications in this report. However, the prioritisation of resources to challenge inequalities in outcomes for Dorset’s people is fundamental to the Corporate Plan.</p>
	<p>Use of Evidence: The outcome indicator data in this report is drawn from a few local and national sources, including the Adult Social Care Outcomes Framework (ASCOF) and the Public Health Outcomes Framework (PHOF). There is a lead officer for each outcome whose responsibility it is to ensure that data is accurate and timely and supported by relevant commentary.</p>
	<p>Budget: The information contained in this report is intended to facilitate evidence driven scrutiny of the interventions that have the greatest impact on outcomes for communities, as well as activity that has less impact. This can help with the identification of cost efficiencies that are based on the least impact on the wellbeing of customers and communities.</p>
	<p>Risk: Having considered the risks associated with this report using the County Council’s approved risk management methodology, the level of risk has been identified as:</p> <p>Current: Medium</p> <p>Residual: Low</p> <p>However, where “high” risks from the County Council’s risk register link to elements of service activity covered by this report, they are clearly identified.</p>
	<p>Outcomes: The Overview and Scrutiny Committees each have a primary focus on one or more of the outcomes in the County Council's Outcomes Framework: Safe, Healthy, Independent and Prosperous. The Safeguarding Overview and Scrutiny Committee has oversight of the Safe corporate outcomes, and this outcome are therefore the primary focus of this report.</p>
	<p>Other Implications: None</p>
Recommendation	<p>That the committee:</p> <ul style="list-style-type: none"> • Considers the evidence of Dorset’s position regarding the outcome indicators in Appendix 1; and: • Identifies any issues requiring more detailed consideration through focused scrutiny activity.

Reason for Recommendation	The 2017-19 Corporate Plan provides an overarching strategic framework for monitoring progress towards good outcomes for Dorset. The Overview and Scrutiny Committees provide corporate governance and performance monitoring arrangements so that progress against the corporate plan can be monitored effectively.
Appendices	1. Outcomes Monitoring Report December 2018 – Safe
Background Papers	Dorset County Council Corporate Plan 2017-19, Cabinet, 28 June 2017 https://www.dorsetforyou.gov.uk/corporate-plan-outcomes-framework
Officer Contact	Dr David Bonner (Strategic Insight, Intelligence and Performance Manager, Insight, Intelligence and Performance) Email David.Bonner@dorsetcc.gov.uk Tel 01305 225503 Anne Gray (Insight, Intelligence and Performance) Email a.e.gray@dorsetcc.gov.uk Tel 01305 224575

1. Corporate Plan 2017-19: Dorset County Council’s Outcomes and Performance Framework

- 1.1 The corporate plan includes a set of **population indicators**, selected to measure progress towards the four outcomes. No single agency is accountable for these indicators - accountability is shared between partner organisations and communities themselves. For each indicator, it is for councillors, officers and partners to challenge the evidence and commentaries provided, and decide if they are comfortable that the direction of travel is acceptable, and if not, identify and agree what action needs to be taken.
- 1.2 Each indicator has one or more associated **service performance measures**, which measure the County Council’s own specific contribution to, and impact upon, corporate outcomes. For example, one of the outcome indicators for the “Safe” outcome is “The number of people who are killed or seriously injured on Dorset’s roads”. A performance measure for the County Council on this is “The percentage of roads in need of maintenance”, since one of the ways we improve road safety is to ensure that roads are kept in good condition.
- 1.3 Unlike the population indicators, the County Council is directly accountable for the progress (or otherwise) of performance measures, since they reflect the degree to which we are making the best use of our resources to make a positive difference to the lives of our own customers and service users.
- 1.4 Where relevant, this report also presents **risk management** information in relation to each population indicator, identifying the current level of risks on the corporate register that relate to our four outcomes.

1.5 Outcome lead officers work to ensure that the commentaries on each page of these monitoring reports reflect the strategies the County Council has in place to improve each aspect of each outcome for residents. The commentary seeks to explain the strategies we have in place to make improvements – such as smoking cessation – and then report on the success of those strategies.

1.6 Members are encouraged to consider all the indicators and associated information at Appendix 1, scrutinise the evidence and commentaries provided, and decide if they are comfortable with the direction of travel. If appropriate, members may wish to consider a more in-depth review of specific areas.

2.0 Overview

2.1 Children

2.1.1 The number of children on Child Protection (CP) Plans has taken an upward turn but the rate remains below the national benchmark. It is too early to tell if this is the beginning of a trend upwards. Monitoring will continue.

2.1.2 The number of looked after children has remained consistent and near national and regional figures per 10,000. The number of care proceedings issued also remains consistent and there has been a further reduction in the number of children looked after under section 20 arrangements.

2.1.3 The persistent absence measures report on those pupils who miss more than 10% of their possible school sessions. Primary figures are showing a reduction and remain below the national trend but the reverse is true for the secondary sector. Possible factors include an increase in mental health/anxiety issues and the use of study leave and pupils leaving school before the end of term.

2.2 Adults

2.2.1 23% of the adult safeguarding concerns received in Q2 led to a Section 42 or Non-Stat enquiry with 77% requiring no further action. Of those leading to a S42 enquiry this year, 85% have been concluded and outcomes continue to show that risks overall have been reduced. Feedback from Service Users shows that 76% felt safer because of the safeguarding intervention. Locally we still capture all contacts received into the safeguarding team and 40% of these were confirmed as not safeguarding and were managed by providing Information and Advice.

2.3 Crime

2.3.1 Total crime in Dorset continues to rise, as it has done in the past few years.

2.3.2 Recorded Antisocial Behaviour (ASB) is considerably lower than last year and has shown a fairly stable overall trend in the past few years.

2.3.3 Domestic abuse incidents are lower than at the same time last year; the trend has been fairly static in the past few years.

2.3.4 Domestic abuse crimes continue to increase, which has been a trend for the past few years.

2.4 Road safety

2.4.1 The number of people killed or seriously injured during the 12 months to July 2018 was 213 - 22 fatalities and 191 serious injuries. This compares to 13 fatalities and 202 serious injuries for the 12 months to July 2017.

2.4.2 The trend for all casualties (KSI and slight injury) is an additional measure to help set context. There has been a relatively consistent downward trend in the total number of road traffic casualties in recent years. The 2005-09 baseline for all casualties is 1,830, the figure for the 12 months to July 2018 is 1,062, 42% fewer.

2.5 **Areas for focus**

2.5.1 Children: The rate of persistent absenteeism has risen among secondary school age children. Responsibility for pupil absence primarily rests with the parent/carer, with schools responsible for monitoring and encouraging attendance where there are problems. The local authority will support this role through the offer of early help where appropriate and providing an enforcement role regarding parents/carers who fail to ensure that their children attend school regularly.

2.5.2 Adults: In adult safeguarding, areas for focus include:

- Ensuring decision making is consistent and accurate;
- Ongoing monthly case file audits to highlight areas of development and good practice;
- Focus on Making Safeguarding Personal to ensure robust recording of service users identified outcomes;
- Ensuring S42 enquiries are concluded on MOSAIC and outcome (i.e. risk reduced, risk remains, risk removed) is completed.